

# NorthernBridges Residential Rate Setting Forum

Rice Lake-- May 10, 2010

Hayward-- May 11, 2010



# Agenda

1. Introductory comments
2. Background on NorthernBridges history and financial environment
3. Detailed discussion:
  - a) Goals for residential rates
  - b) Room and board rates
  - c) Care and supervision rates
  - d) Respite and bedhold policy
  - e) Claims
4. Communicating with Provider Network Development staff



# Ground Rules

- NorthernBridges' goals for today's forum:
  - Share what it's working on with providers
  - Respond to provider questions
  - Hear provider comments and suggestions



## Ground Rules (Continued)

Please help...

- Do not talk when others are speaking
- Respect others. Do not make personal attacks or accusations.
- Focus on questions of general interest. (Questions specific to your facility can be raised afterwards with PND staff.)

*Thank you!*



# Background on NorthernBridges

- History
- Financial environment



# Goals for Residential Rates

- Consistency
- Ability to plan
- Working within financial constraints



# Room and Board

- Scope of services
- Methodology description
- Questions and comments



# Care and Supervision

- Scope of services
- What does “acuity based system” mean?
- Methodology
- Questions and comments from audience



# Respite and Bedhold

- Policy
- Reasons for the policy
- Questions and comments



# Claims

- Questions and comments

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Additional Questions or Comments?





# Communications with Providers

- Quarterly meetings beginning this summer
- Provider newsletter
- Quality reviews for on-site visits
- Direct communications with PND staff

*Please let us know your email address!*



# Provider Network Developer Contacts

*See contact list attached to your copy of this presentation.*

**Thank you for participating in the Forum!**