

Board of Directors Meeting

January 4, 2010 9:30 a.m.

Flat Creek Inn & Suites, Hayward, WI

All items on the agenda are subject to discussion and or action. Also, order of the agenda items may be subject to change.

1. Call to order
2. Roll call
3. Approval of minutes from December 7, 2009
4. Review and approval of agenda
5. Public comment
6. Executive Committee report
7. Designation of Andy Phillips of Stadler, Centifanti, and Phillips, S.C. as District Legal Counsel
8. Board Education Series Seminar—
 - Board Briefing Paper #25 NB Board and Committee Agenda Protocol for Closed Sessions
 - Board Briefing Paper #27 Board Committee Policy Monitoring Matrix
 - Board Briefing Paper #26 Board Policy Consultant BES Workplan (January - June 2010)
 - Board Briefing Paper #28 NB Glossary of Family Care Terms & Contract Terminology
 - Organizational Meeting Reference Materials for Quality Management Policy Monitoring Committee
 - Basic Reference Document QM 1.0 - General Information
 - Basic Reference Document QM 2.0 - DHS-NB Contract Provisions on Quality Management
 - Basic Reference Document QM 3.0 - Brief Description of NB Quality Management Program

- Basic Reference Document QM 4.0 Current NB MCO Quality Management Plan Approved by DHS
 - Board Briefing Paper #24 Homework Assignment Reminder Excerpt for January 4th Meeting Seminar with Directors' Personal Insights on Policy Governance Model
9. Financial Statement report
 10. Adoption of Amended 2010 Business Plan and authorization of CEO to sign the 2010 DHS-NorthernBridges Family Care contract
 11. CEO report:
 - Recruiting/Personnel
 - Member Demographics
 - Business Operations
 - 2010 Care Management Initiative
 - State MCO Association Goals & Objectives
 - Superior Days
 12. Board and Committee Meetings Planning
 13. Public comments
 14. Correspondence
 15. Date and agenda for February Board meeting
 16. Meeting Review and Discussion
 17. Adjourn

Individuals with qualifying disabilities under the Americans with Disabilities Act, in need of accommodations, should contact the NorthernBridges office at 715-934-2266 at least 24 hours prior to the meeting